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### The Social Welfare Costs of Fraud:

### Evidence from an agent-based model

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#### **Research Question**

How does financial statement fraud affect social welfare?

- Specifically, how does it affect:
  - ◆ Economic learning
  - ◆ Consumer welfare

### **Motivation**

Frustrated policy analysis

- For any evaluation of regulation, we want to know aggregate costs and benefits
- Surprisingly little known about real economy costs associated with financial statement fraud
  - ♦ What does US\$460 billion market cap loss from Enron, WorldCom, Tyco, Qwest, Global Crossing mean?
- And this is even before we try to measure the amount of fraud reduction attributable to any policy action!

One common anecdote tossed around

- AT&T claimed it had destroyed its business model in an attempt to mimic WorldCom's illusury low costs and large customer base.
- <u>WorldCom</u>'s fraudulent broadband traffic got incorporated into government planning and regulation documents.

### Literature

Lots of people look at effect of fraud on shareholders

• Thought there remain many unanswered questions (what does fraud say about efficient capital market hypothesis?)

Most of those who look at aggregate social costs look only at shareholders

- Easterbrook and Fischel, 1985; Arlen and Carney, 1992; Alexander 1996; Langevoort, 1996; Lev, 2003; Booth, 2005
- Due to market-clearing constraint, aggregate shareholder loss is zero
- Acknowledge there may be collateral costs but assume they are small

Very recently, a few people have taken these collateral costs seriously

- Sadka 2004, 2006; Kedia and Philippon, 2007; Durnev and Mangen, 2007; Bagnoli and Watts, 2008
- Find evidence consistent with fraud affecting competitors' price/quantity decisions, fraudsters' investment and hiring decisions

Our work also connects with evolutionary approach to economic growth

- Schumpeterian tradition (e.g. creative destruction)
- Nelson and Winter, 1974 and Nelson 1995 are good places to start
- Firms search for new technologies, products, marketing techniques in an attempt to survive "the market"
  - Fitness is measured (usually) by a measure of profit
- We ignore most of the subtle issues raised by the evolutionary approach
  - ◆ Focus instead on the consequences of assigning the "wrong" fitness to a firm

# **Hypothesis**

Fraud disrupts productive economic learning:

- Firms imitate the wrong competitor
- Better technologies/products/etc. are abandoned in favor of worse approaches

We expect to see

- Slower convergence on consumer preferences
- Lower consumer welfare
- More volatility
- Some correlation between fraction of fraudsters in population and consumer welfare (e.g. the more fraud there is, the worse off consumers are)

## **Model Overview**

A model of producers and consumers where each wants to maximize a utility function based on **distance** between what is offered and what is demanded where firms can improve by updating their production strategy, and consumers can 'shop' around a local neighbourhood.

Agents	Consumers	Firms
Characteristics	Have attribute preference a	Have attribute decision b
Incentives	Minimize  a-b	
World	Inhabit 3x3 locality, includes self	
Information	Attributes of neighbours	
		Reported revenues of neighbours

Implementation: NetLogo

# **Details: Fraud & Learning**

#### Fraud implementation

- 1. Firm reporting: Firms know actual revenue of self only -- report publicly (to neighbourhood) reported revenue
  - ♦ If Fraudster
    - 1. Under stochastic fraud: commit 'fraud' with probability p
    - 2. Under endogenous fraud: commit 'fraud' only if actual-revenue <= below a set limit (revenue-threshold)
  - ◆ 'Commit fraud' --> Report *max-revenue* (as *reported-revenue*)
- 2. Committing fraud -- Variables:

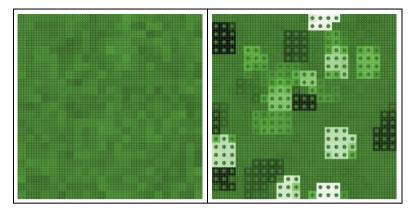
- 1. Fraction of population who are prone to fraud (*Fraudster Fraction*)
- 2. Propensity of fraudsters to commit fraud (Fraud Probability)
  - ♦ NB: Under *endogenous fraud* **two** triggers required:
  - ♦ Fraudster randomly chosen to have capacity for fraud
  - ♦ Fraudster actual-revenue <= revenue-threshold

#### Firm Learning

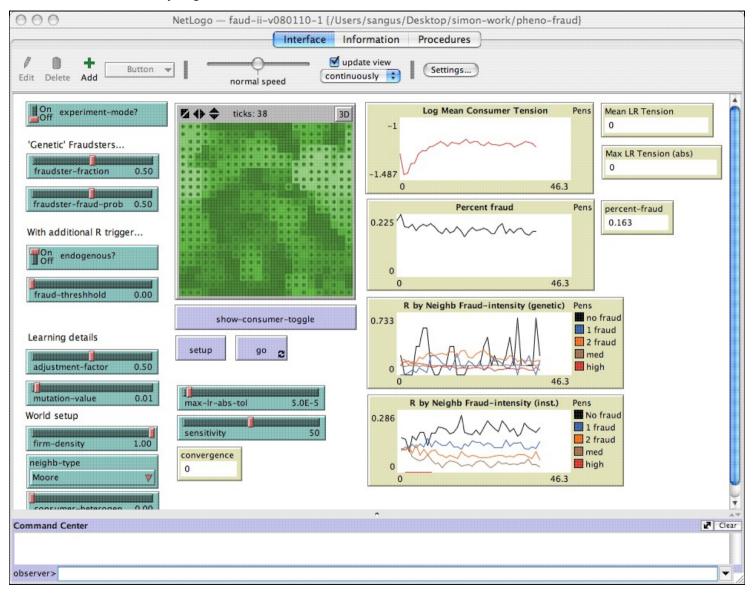
- 1. Consider reported-revenue of neighbours
- 2. Copy (with mistake-making) attribute decision of best neighbour (split ties equiprobably), (includes self)
  - ♦ NB: Bayesian learning -- 50% self, 50% best performer
  - ♦ NB: firms only update if other firm reported-revenue is strictly better than self actual-revenue (come back to this...)

### **Details: The World**

Initial Conditions		
Homogeneous Consumers	Heterogeneous Firms	
Long-run Conditions		
Honesty World	Fraudster World	



NetLogo screenshot



## **Results: Social Welfare Cost of Fraud**

What is the impact of fraudsters on social welfare?

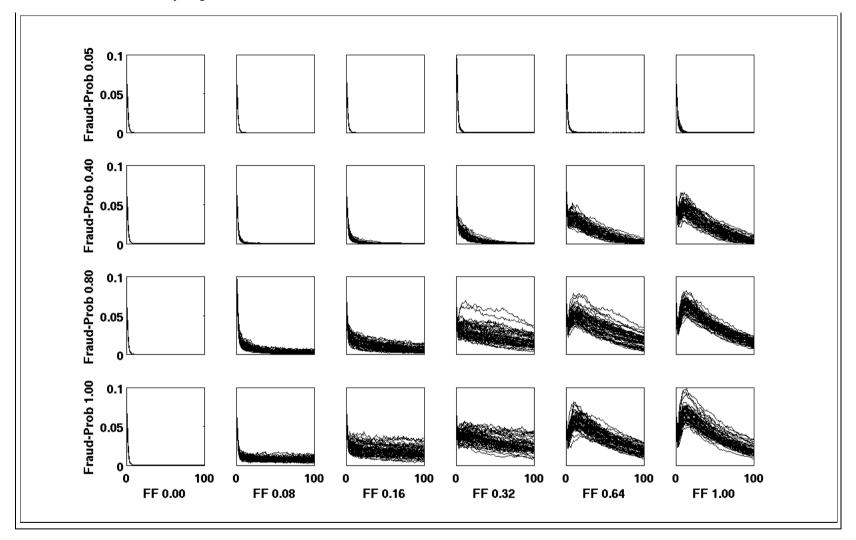
• Welfare Cost measure: Measure average distance |a-b| over all relationships

It turns out, there are clear effects

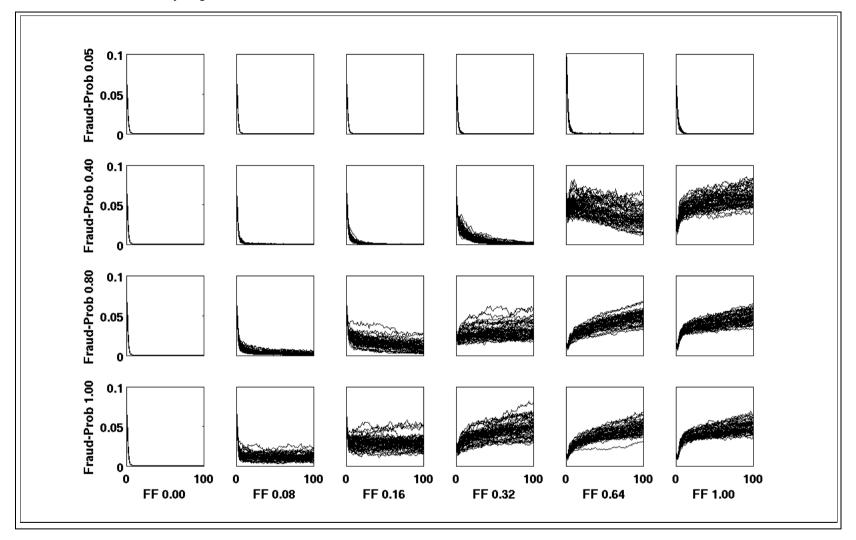
- Exact nature depends on combination of variables
- Effects several dimensions
  - ◆ Convergence speed (or even convergence existence)
  - ◆ Long-run welfare levels
- Effect severity depends on location relative to (potential) fraudster

# **Social Welfare: Convergence**

**Base-line (stochastic fraudsters)** 



**Endogenous fraudsters** 

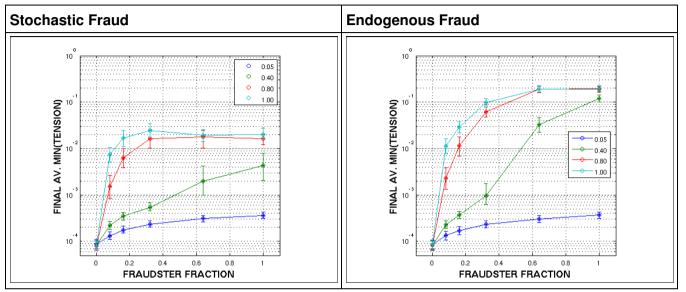


# Social Welfare: Long-run Means

Mean:

• Take first 90 periods as transient

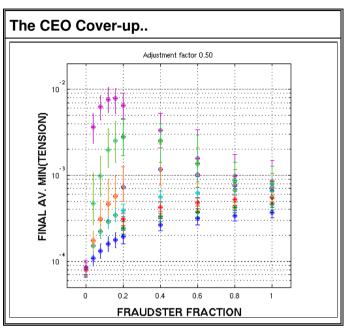
• Mean of Welfare Measure in last 10 periods



**Findings** 

- 1. The first cut is the deepest
  - ◆ Even a few fraudsters can cause huge social cost
- 2. If you can't beat them, join (encourage) them
  - ◆ Surprising non-linear effect of the first few fraudsters
  - ◆ Apparently *worse* than with many fraudsters (seen in other implementations)
- 3. Desperation doesn't pay
  - ♦ Endogenous fraudsters *more damaging* than static fraudsters
  - ♦ Why?
    - ♦ .. Fraud now committed by only the worse performers
    - ♦ Attributes will be naively copied by competitors who see 'max-revenues'

## The CEO Cover-up



- .. Recall assumption that firms only update if reported-revenue of a neighbour is strictly better than actual-revenue of self
  - What if, they update based on reported-revenue of self?
  - That is, CEO pushes ahead with reform based on rivals despite private information to the contrary
  - Or, CEO tries to align current decisions with fraudulent reporting so as to look (at least) consistent
    - ♦ Why? CEO can't say one thing in company report then act as if company is distressed!
    - ◆ Actually, consistent with findings Kedia and Philippon, 2007

#### Information problem even worse

• Non-linearity more pronounced than when actual-revenue (private information) taken into account.

### **Information & Fraud**

- .. Essentially an information based argument about fraud
  - Signalling of the good firm corrupted by reporting fraud
  - However, information comes in two forms:
    - 1. 'Meaningful' information (patterns, rules etc.)
    - 2. 'Junk' information (noise)

A little bad information is the worst

- Small amount of 'bad' information has worse marginal effect
- More 'bad' information has less of an effect
- Lots of bad information (noise) equivalent to randomising attribute decisions
  - ♦ Better than being led astray by some fraudulent firms

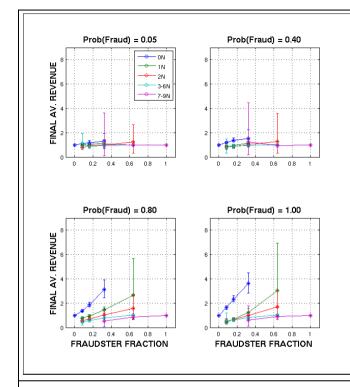
# Fraudsters in the Neighbourhood?

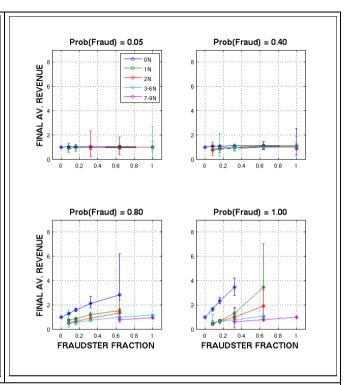
How is Revenue for a firm affected by the number of fraudulent firms in its neighbourhood?

Distinguish between:

- 1. Genetic Fraudsters -- where N neighbours actually (by nature) of a fraudulent type
- 2. Instantaneous Fraudsters -- where N neighbours have committed fraud in this period (irrespective of their 'nature')

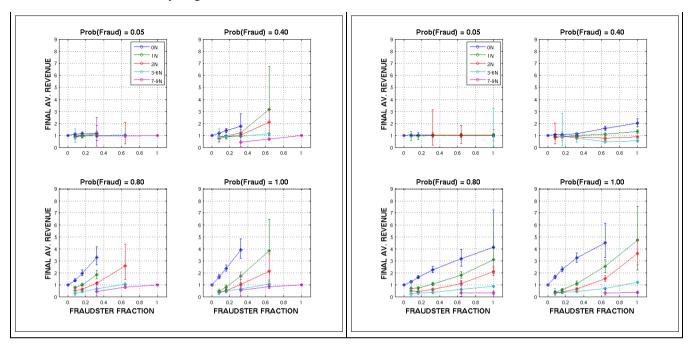
Stochastic Fraud		
Genetic	Instantaneous	





#### **Endogenous Fraud**

Genetic	Instantaneous



### **Future directions**

### **Model Development**

- Heterogeneous consumers and/or changing consumer taste
- "Smarter" approach to skepticism
- Can we evolve a propensity to commit fraud?
- Does model findings transfer to hiding costs rather than exaggerating revenues?
- Introduce enforcement, bankruptcy
- More separation between CEO/firm actions?

## **Applications**

- Can simulations help us find empirical tests?
  - ♦ How do we prove these costs?

- Does work suggest policy levers that might be available?
  - Implications for accounting rule development?Cost-benefit of fraud prevention measures?
- Are there industry/issue specific applications?
  - ◆ Interesting possible application to environmental remediation market